## Performance Evaluation Report for FY2021

Task	Main business performance		
Improvement and Enh Resolution, etc.	ancement of Preparedness to Response	ond to Every Situation related to the Protection of Depositors, Failure	
(i) Maintenance and strengthening of the DICJ's response capability related to failure resolution, and strengthening of the response capability related to orderly resolution	Strove to enhance financial admin preparedness regarding failure re for initial response, the close veri the reform of the financial admin	nistrator operations through the review of the DICJ's institution-wide response solution, the improvement and revision of relevant reference materials necessary fication of failure resolution practices intended to enhance the effectiveness and	
	October to November 2021 In addition, conducted training i preparedness for name-based a	er failure resolution, conducted training related to estimated proceeds payments in November 2021 to January 2022 in order to check the effectiveness of aggregation of deposit accounts related to defined contribution pension fun	
	necessary study on practical affi opinions with foreign authoritie resolution	resolution of assets and liabilities of financial institutions, etc., conducted airs while cooperating with relevant authorities, etc. and also exchanged s through participation in international conferences, etc. related to failure zed information related to the financial institutions' capability to implementation	
(ii) Quality improvement of financial administrator	to appropriately respond to eme	of the financial administrator operations and routinely develop the capabil rgencies, strove to further deepen cooperative relationships with relevant y-related organizations, and to enhance practical training and seminars, etc.	
operations	May, October 2021, March 2022	Conducted training to respond to telephone inquiries related to failure resolution of financial institutions for staff members to be engaged in the DICJ's call center operation in an emergency	
	September 2021	Conducted training for staff members engaging in other operations in normal times to acquire basic common knowledge regarding financial administrator operations	
	From September to October 2021	Conducted training for new DICJ employees to obtain basic knowledge concerning the failure resolution of financial institutions	
	From September to October 2021	<ul> <li>Used audio learning materials that enable lessons to be taken at any time in non-face-to-face settings for the first time in the above three training programs</li> </ul>	
	Almost every month since September 2021	• Implemented themed seminars on preassigned emergency duties for employees assigned to other duties in normal times	
	Almost every month since November 2021	<ul> <li>Improved and revised relevant reference materials necessary for initial response regarding failure resolution and conducted a close verification of failure resolution practices in order to enhance the effectiveness</li> </ul>	
	February 2022	Conducted training on preassigned duties for staff members due to be dispatched from financial industry-related organizations in an emergency	

Evaluation	Future policy	Responsible unit	
Maintained and strengthened the response capability related to the failure resolution scheme and financial administrator operations by reviewing practices in consideration of the study on various issues related to the failure resolution of financial institutions      Made steady progress in improving preparedness for secure and quick failure resolution through the identification and study of various issues related to the operation of the deposit insurance system and continuous improvement of the operation      Appropriately conducted training for	O Concerning the failure resolution scheme and the financial administrator operations, identify and study various issues related to the operation of the deposit insurance system to adapt to the diversification and sophistication of financial products, financial activities, and the operations of financial institutions, etc. with the objective of the protection of depositors, while at the same time, maintain and strengthen its capability to respond to the failure resolution of financial institutions through such measures as continuously improving the operation of the deposit insurance system	Resolution and Financial Revitalization Department: Resolution and Receivership Division Planning and Coordination Division  Deposit Insurance Department: Planning Division Management Planning Division Special Investigation Department: Investigation and Recovery Division  Research and International Affairs	
administrative work related to payment and training for name-based aggregation of deposit accounts related to defined contribution pension funds based on a training plan		Department: Specific Operation Division	
O Strove to enhance response capability regarding measures for orderly resolution through the review of related schemes, and examination of financial institutions' resolvability while maintaining cooperation with relevant authorities and exchanging opinions with foreign authorities	O Continue to strengthen response capability regarding measures for orderly resolution of assets and liabilities of financial institutions, etc. in cooperation with relevant authorities, etc.		
O Improved the quality of financial administrator operations by further enhancing and strengthening practical training and seminars in a hands-on form	O In order to improve the quality of the financial administrator operations and routinely develop the capability to appropriately respond to emergencies, further deepen cooperative relationships with relevant authorities and financial industry-related organizations, and enhance practical training and seminars, etc.	Resolution and Financial Revitalization Department: Resolution and Receivership Division	

E-learning system Number of institutions

involved (cumulative total)

the attendance of the DICJ

DICJ

Task Main business performance 2. Follow-up on and Encouragement for the Enhancement of Individual Financial Institutions' Preparedness for Failure Resolution O In order to implement failure resolution in a secure and smooth manner, conducted a follow-up review of Follow-up on and  $response \ through \ the \ following \ measures, \ after \ grasping \ the \ improvement \ status \ of \ name-based \ aggregation$ encouragement for financial institutions to databases of depositors, systems, procedures and manuals, etc. by financial institutions develop preparedness for failure resolution (On-site inspection, follow-up interview for improvement, etc.) •Conducted on-site inspection with emphasis on matters which may have a greater impact on failure resolution with respect to the status of the preparedness related to measures which financial institutions are obligated to implement in order to smoothly reimburse deposits in the event of insurable contingencies When conducting on-site inspection, used a remote method as well in light of the impacts of the COVID-19 pandemic, among other factors Minimized the number of days of on-site inspection by making off-site preparations to the maximum possible extent, among other measures Made full use of check items recognized through implementation of various measures, such as "follow-up interview for improvement," "database verification," and "training and advice, etc." Conducted appropriate follow-up activity after the on-site inspection, such as having DICJ employees responsible for examination attend follow-up interviews for improvement conducted by supervisory authorities, including the Financial Services Agency, with inspected financial institutions, and having them check the status of improvement concerning matters pointed out in the inspection and provide necessary (Database verification) ·With regard to database verification, in addition to conducting the verification intended to promote the improvement of the name-based aggregation databases of depositors, implemented the verification of the status of development of the system for detailed statement files on deposits and withdrawals, which financial institutions are requested to submit at the time of their failure In addition, in response to requests from financial institutions, at the time of system modification at a financial institution, conducted a test to check whether name-based aggregation databases of depositors and detailed statement files on deposits and withdrawals prepared by the modified system can be read by the DICJ's system (Training and advice, etc.) ·With regard to training and advice, etc., enhanced and further promoted the e-learning system (provided since April 2018) as a tool for financial institutions to conduct practical training in implementing procedures for failure resolution and operating DICJ terminals In addition, handled name-based aggregation databases of depositor-related inquiries, etc. regarding insurable contingencies from financial institutions and encouraged the failure resolution preparedness of financial institutions FY2019 FY2021 FY2020 (Conducted number) (Conducted number) (Conducted number) On-site inspection (Note 1) 47 institutions 32 institutions 6 institutions Follow-up interview for 11 institutions 8 institutions 2 institutions improvement(Note 2) Database verification 62 institutions 68 institutions 68 institutions FY2021 FY2019 FY2020 (institutions) (institutions) (institutions)

130 institutions

2. The number of institutions with which a follow-up interview for improvement was conducted with

Notes: 1. The number of institutions on the basis of the starting date of on-site inspection

144 institutions

180 institutions

Evaluation	Future policy	Responsible unit
O Through various measures, encouraged financial institutions to take appropriate actions for developing preparedness for failure resolution and conducted a follow-up review of the actions taken by financial institutions	O In order to implement failure resolution in a secure and smooth manner, continue to appropriately encourage financial institutions to strive to strengthen the preparedness for failure resolution which they need to develop	Inspection Department: Inspection Planning Division Evaluation Division Inspection Division I Inspection Division II
O Strove to improve the effectiveness and efficiency of inspection through pre-inspection preparations and on-site visits while selecting the institutions to be inspected and the scope of examination, etc. in a prioritized manner and used a remote method in light of the impact of the COVID-19 pandemic with the result that the maximum possible number of financial institutions were inspected	O Select the institutions to be inspected and the scope of examination, etc. in a prioritized manner and use check items checked through various measures implemented by the DICJ In addition, improve the effectiveness and efficiency of inspection by using a remote method as necessary and also by enhancing off-site preparations and monitoring in light of the impact of COVID-19	Resolution and Financial Revitalization Department: Resolution and Receivership Division  Deposit Insurance Department: Advisory Service Division
	O With regard to database verification, continue to conduct verification intended to promote the improvement of the name-based aggregation databases of depositors With regard to the verification of the improvement of the system for detailed statement files on deposits and withdrawals, further improve the efficiency of the verification while taking into consideration the characteristics, etc. of financial institutions' accounting systems Regarding training, advice, etc., conduct a follow-up review, mainly with respect to financial institutions for which the results of verification were unfavorable and which made specific requests Strengthen reaching out to financial institutions to enhance and further promote the e-learning system as a tool for practical training in the failure resolution operation	

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Task Main business performance 3. Appropriate Management, Collection and Disposal of Assets Acquired from Failed Financial Institutions and Pursuit of Liability, [Management and collection of claims by the RCC] (i) Provision of guidance and advice O The DICJ provided the RCC with guidance and advice in a timely and appropriate manner so that the RCC to the RCC to ensure would appropriately manage and collect claims in accordance with the nature of the claims and the actual situation of debtors, among other factors, while also giving consideration to the protection of customers, appropriate with respect to claims acquired by the RCC from failed and sound financial institutions management and collection of claims As a result, the RCC strove to collect claims appropriately, accurately understanding the actual situation of acquired from failed debtors, etc. financial institutions The amounts collected this fiscal year were as follows: • Collected a total of ¥12.5 billion in claims purchased from failed financial institutions and Article 53 Appropriate (Financial Revitalization Act) claims purchased from sound financial institutions (including ¥11.9 billion management and disposal of shares, in claims purchased from failed financial institutions (of which ¥46 million are in claims purchased from banks under special public management) and ¥0.6 billion in claims purchased from sound financial etc. acquired from failed financial institutions) in FY2021, bringing the cumulative total of claims collected by the end of FY2021 to ¥10,170.3 billion (104.1 % of the transfer value (book value)) institutions • Profits of ¥0.1 billion from the collection (profit arising from the asset collection minus the losses arising from the collection and collection cost) were paid to the DICJ and compensate for a portion of the losses of ¥1.5 billion that arose at RCC (the payment and compensation were made in June 2022) [Management and collection of claims subject to the warranty for latent defect provision] O With regard to the claims the DICJ took over from the former Long-Term Credit Bank of Japan, and the former Nippon Credit Bank based on the warranty for latent defect provision prescribed in the stock purchase agreements, in FY2021, collections (entrusted to the RCC) amounted to ¥0.3 billion (with the cumulative total of claims collected standing at ¥689.5 billion) [Management and disposal of shares purchased from banks under special public management] While suspending the sale of listed shares in the market from October 15, 2008, in principle, in line with the government's policy, disposed of shares worth ¥538.5 billion through applications for takeover bids from issuer companies and acquisition of own shares Regarding unlisted shares, implemented disposal of shares worth ¥2.4 billion through such measures as sales to issuing companies and third parties designated by them [Appropriate management and disposal of shares and other capital-raising instruments for which the DICJ subscribed under the Early Strengthening Act, etc.] O Implemented the following operations regarding preferred shares and other capital-raising instruments for which the DICJ subscribed in order to implement capital injection << Number of institutions which have been receiving capital injection: One institution (Shinsei Bank, Limited)>> (Management operation) • Exercised the voting rights and the rights to ask the corporate board at the ordinary meetings of • Exercised the voting rights and the rights to ask the corporate board at the extraordinary meetings of shareholders and then disclosed the details of execution of the voting rights on the website of the DICJ • Conducted periodic hearings about financial results, dividend policy, accumulation of surpluses and future repayment plans · Response to anti-takeover defensive measures related to takeover bids for the entity that received capital • Received dividends (¥0.56 billion) (Disposal operation) · As there was no application related to the disposal of preferred shares and other capital-raising instruments from financial institutions, there was no disposal in FY 2021 The cumulative total of preferred shares and other capital-raising instruments disposed of by the end of March 2022 was ¥12,130.9 billion and the amount outstanding as of the end of March 2022 was ¥250

Evaluation Future policy Responsible unit
to the appropriate execution of tand collection operation by the viding guidance and advice to it  O Provide guidance and advice to the RCC so that it would proceed with appropriate and efficient management and collection while striving to enhance the protection of customers and comply with laws and regulations, etc.  Planning and Coordination Department: Subsidiary Administration Division  Resolution and Financial Revitalization Department: Planning and Coordination Division  Capital Operation and Management Division
Deposit Insurance Department: Financial Assistance Division  Special Investigation Departmen Investigation and Planning
Investigation and Planning Division
Osaka Operation Department: Financial Reorganization Office Financial Reorganization Office Financial Assistance Division  Osaka Operation Department: Financial Reorganization Office Financial Assistance Division
radily dispose of shares purchased under special public management asures such as applications for is from issuer companies and of own shares regarding listed ale to issuing companies or third mated by them regarding unlisted
asped the financial results and plans payment of financial institutions, wed capital injection through rings and other means, in addition appropriately exercise the voting ghts at the ordinary meetings of sand other meetings
ce appropriate actions, such as c questions, with respect to or defensive measures related to ls for the entity that received capital
O As for disposal operation, make smooth disposal in line with the Immediate Guideline for the Disposal of Preferred Shares and other Capital-Raising Instruments Acquired through Capital Injection (hereinafter referred to as the "Immediate Guideline")
disposal in line with the Immediate Guideline for the Disposal of Preferred Shares and other Capital-Raising Instruments Acquired through Capital Injection (hereinafter referred to as the

Task

(ii) Appropriate selection of cases to be investigated, in-depth asset investigations, and guidance and advice concerning collection

Cooperation with the RCC intended to deal with obstructed recovery cases

Main business performance

[Appropriate selection of cases to be investigated]

O Focusing mainly on cases involving unconscientious debtors who refused to make repayment and disclose asset information and cases involving antisocial forces, etc., strove to select cases for which there was a high necessity for asset investigation by repeatedly holding consultations and deliberations with the RCC concerning potentially concealed assets

[Consultations and deliberations with the RCC]

	Category	FY2019	FY2020	FY2021
	Number of consultations	45	30	21
,	Number of deliberations	263 (155)	200 (79)	195 (63)

Note: Figures in parentheses are for cases involving antisocial forces, etc.

[In-depth asset investigation]

O Strove not only to identify the assets held in debtors' names, but also strove to make in-depth investigations, such as conducting a detailed survey of fund balance changes among concerned parties, etc. so as to collect on claims by identifying debtors' assets which had been held and concealed in a third party's names, and assets transferred to others from debtors

[Results of asset investigations]

Category	FY2019	FY2020	FY2021
No. of investigations	103 (52)	91 (37)	85 (24)
No. of investigations launched	49 (27)	43 (15)	38 (12)
Amount of confirmed assets	¥0.5 billion (¥0.1 billion)	¥0.9 billion (¥0.0 billion)	¥1.0 billion (¥0.0 billion)

- Notes: The number of investigated cases = the number of investigated cases carried over from the previous year + the number of cases for which investigation started in the current year
  - Figures in parentheses are for cases involving antisocial forces, etc.
  - The figures of the amounts are rounded off

[Guidance and advice on collection]

O Provided the RCC with the results of asset investigations conducted by the DICJ in a timely manner Also provided guidance and advice concerning collection, including on how to deal with debtors in accordance with their actual conditions and on legal measures, etc., and supported the maximization of collection of claims by the RCC

[Support for strictly dealing with obstructed recovery cases, etc.]

Regarding cases of accusation related to claims against failed financial institutions, etc. (cases in which joint guarantors concealed assets subject to compulsory execution by receiving deposit and savings refunds from accounts held in their own names multiple times as soon as they became aware of imminent implementation of compulsory execution), provided the RCC with support, including guidance and advice, when it filed an accusation for obstruction of compulsory execution

Through this guidance and advice, etc. in EY2021 the RCC made accusations (complaints) against four

Through this guidance and advice, etc. in FY2021 the RCC made accusations (complaints) against four people in three cases

(iii) Appropriate [Appropriate implement implementation managers, etc. of failed

of operations

to pursue civil and criminal

liability in cases

related to former managers, etc. of

failed financial institutions and

development of

immediately at the time of failure

preparedness

to respond

resolution

[Appropriate implementation of operations to pursue civil and criminal liabilities in cases related to the former managers, etc. of failed financial institutions]

O Regarding the pursuit of liability of former managers, etc. of failed financial institutions, conducted

continuous investigations and studies on legal affairs in close cooperation with the RCC in order to pursue civil and criminal liability

Provided the RCC with the necessary guidance and advice to proceed with collection of the claims which

had been approved by the final court for damages from the former manager of a failed financial institution

[Development of preparedness to respond immediately at the time of failure resolution]

O For the purpose of strengthening cooperation at the time of failure resolution, a specialized and practical joint seminar (video lecture format) was implemented at the Special Investigation Divisions, the Osaka Operation Department and the Legal Affairs Department with respect to operations to pursue civil liability In addition, provided classroom lectures at the joint seminar, including explanations concerning the outlines of financial administrator operations and how to look at financial statements and legal lessons concerning operations related to the pursuit of civil and criminal liabilities and conducted a case study assuming the administration of a failed financial institution

Evaluation	Future policy	Responsible unit
O Were able to accurately select cases for which asset investigation was highly necessary as a result of close consultations and deliberations with the RCC	O Regarding such cases involving unconscientious debtors who refused to make repayment or disclose asset information and those involving antisocial forces, etc., support the maximization of collection of claims by the RCC by continuing appropriate selection of cases to be investigated, followed by in-depth asset investigations and provision of guidance and advice concerning collection	Special Investigation Department: Investigation and Recovery Division Special Investigation Division I Special Investigation Division II Osaka Operation Department: Investigation and Recovery Division Special Investigation Division
O Identified assets concealed through devious methods by appropriately conducting in-depth asset investigations		
O Contributed to the appropriate execution of collection activity at the RCC by appropriate and timely guidance and advice concerning collection, including on how to implement legal measures such as providing the RCC with the results of asset investigations		
O Helped to strictly deal with obstructed recovery cases, etc. by closely and continuously cooperating with the RCC through guidance and advice	O Cooperate closely with the RCC, relevant units and relevant organizations to strictly deal with obstructed recovery cases, etc.	
O Achieved results by continuing operations for the pursuit of civil liabilities in cooperation with the RCC	O When proceeding with collection of claims for damaged in accordance with final court rulings in lawsuits against former managers, etc. of failed financial institutions, strive to carry out the pursuit of civil liability appropriately by providing guidance and advice to the RCC	Special Investigation Department: Investigation and Recovery Division  Osaka Operation Department: Investigation and Recovery Division
Developed preparedness to respond immediately at the time of failure resolution by, for example, strengthening cooperation among relevant divisions and departments	O While strengthening cooperation among relevant divisions and departments to develop preparedness to respond immediately at the time of failure resolution, strive to improve investigation methods through seminars, etc.	

Task	Main business performance
Enhancement of Collab	oration with Foreign Deposit Insurance Organizations, etc., and Survey and Research Activities
(i) Promotion of collaboration and cooperation with foreign deposit insurance organizations Enhancement of information exchange, technical cooperation, etc. with foreign deposit insurance organizations, and technical assistance to other countries	O Proactively took part in the activities, etc. of the International Association of Deposit Insurers (IADI), and grasped international trends concerning deposit insurance systems to use them as a reference in enhancing and strengthening Japan's deposit insurance system Strove to enhance the international recognition of Japan's deposit insurance system by providing relevant information through the DICI's activities at the IADI DICI Governor Mitsui has served as a Member of the Executive Council and other Committees under the IADI, and in February 2022 assumed the Chairperson of the Asia-Pacific Regional Committee (APRC) an has actively participated in the IADI's activities  The DICI strove to further promote international cooperation related to deposit insurance systems through participation in the abovementioned various meetings and active expressing of views by the Governor Participation in the abovementioned various meetings and active expressing of views by the Governor Deposit Insurers (IADI)  Chairperson of the Asia-Pacific Regional Committee (APRC), member of the Executive Council, member of the Core Principles and Research Council Committee, member of the Asia-Pacific Regional Committee (APRC), member of the Executive Council, member of the Core Principles and Research Council Committee, and Council Committee (APRC), and Council Council Council Council Council Council
	O Holds annually an international conference (Round Table) for discussion and exchange of views with the participation of foreign deposit insurance organizations and other entities that are adept and well-experienced in various issues related to deposit insurance For FY2021, the 14th DICJ Round Table (online format) was held jointly with the IADI in February 2022  International conference  • The 14th DICJ Round Table (co-hosted with the IADI)  - Officials from international standard setting bodies and deposit insurance organizations delivered speeches
	- A maximum of around 250 participants from foreign deposit insurance organizations, central banks, as well as supervisory and resolution authorities  O In cooperation with relevant organizations in Japan, devoted efforts to technical cooperation with regions, particularly Asia  • DICJ staff members participated as instructors in training conducted by the Japan International Cooperation Agency (JICA) for staff members from foreign financial authorities, central banks and other entities and explained th outline of the deposit insurance system and failure resolution procedures in Japan (January 2022)  • DICJ Governor Mitsui participated in a seminar on human capital managemen hosted by the Indonesia Deposit Insurance Corporation as an instructor and

Evaluation	Future policy	Responsible unit
O Grasped international trends in a timely manner through active participation in the IADI's activities and utilized the results as a reference for the DICJ's operations Also contributed to the international recognition of Japan's deposit insurance system through activities at the IADI As an IADI member, continued to actively participate in the IADI's activities, and as the Chairperson of the APRC, held lively discussions with the Chairpersons of other Regional Committees on the challenges to further promotion of international cooperation regarding deposit insurance systems, etc.	O Step up the DICJ's activities in order to further enhance international collaboration and cooperation through further contribution to the IADI's activities in the future and the proactive dissemination of Japan's experiences In addition, deepen mutual understanding with deposit insurance organizations in the Asia-Pacific region and promote, as appropriate, collaboration and cooperation with deposit insurance organizations in other regions while taking advantage of the DICJ's position as APRC Chairperson	Research and International Affair Department: Planning and Administration Division International Organizations Division Research Division  Planning and Coordination Department: Planning and Coordination Division  Legal Affairs Department  Resolution and Financial Revitalization Department  Deposit Insurance Department
Developed strong cooperative relationships with foreign deposit insurance organizations through online meetings, etc.	O Continue efforts to further strengthen collaboration with foreign deposit insurance organizations, etc. through IADI/APRC meetings and bilateral meetings	
Deepened mutual understanding with relevant domestic and foreign organizations through information sharing and exchange of views	O Consider holding beneficial international conferences while giving careful consideration to the selection of themes and speakers, etc.	
O Made certain contributions to strengthen the capabilities of foreign deposit insurance organizations, particularly those in Asia, through technical assistance, and such contributions are highly regarded by foreign organizations	O Further promote technical cooperation while establishing a framework of collaboration in Asia, etc.	

and other capital-

raising instruments for which the DICJ

subscribed based on

the Act

Task	Main business performance		
	O Participated in discussions on the framework of international cooperation regarding bank failure legislation at the International Institute for the Unification of Private Law (UNIDROIT)		
	Participation in discussions at the International Institute for the Unification of Private Law (UNIDROIT)  Participated in a workshop and a working group on bank insolvency, and subgroups established under the working group to hold theme-by-theme discussions (All events participated in online)  • Workshop (June 2021)  • Working group (December 2021)  • Subgroup 2 (March 2022)  • Subgroup 3 (February and March 2022)		
(ii) Research and studies concerning matters related to the operations of the DICJ, and provision of results to relevant organizations, etc. in various sectors	O Conducted research on developments related to deposit insurance systems, resolution regimes and crisis management framework in the U.S. and Europe and the status of international discussions on technological innovation in the financial sector  (Reference) Published articles titled "U.S. FDIC: Overview of Deposit Insurance Fund" and "Number of Failures of U.S. Financial Institutions" on the DICJ website (Available only in Japanese)		
. Operations Based on th	e Financial Functions Strengthening Act		
(i) Appropriate execution of capital participation under	O In FY2021, there was no capital participation, as there was not any application for subscription of preferred shares and other capital-raising instruments from financial institutions, etc. based on the Financial Functions Strengthening Act		
the Financial Functions	Cooperative structured central financial institutions (Art. 34-4 of the Financial Functions Strengthening Act)		
Strengthening Act,	FY2019 The Shinkumi Federation Bank (March 2020, ¥9.2 billion, preferred investment securities)		
and appropriate	FY2020 —		
management and	FY2021 —		
disposals of shares	Note: Subscription for shares and other capital-raising instruments in accordance with the Financial Functions		

Note: Subscription for shares and other capital-raising instruments in accordance with the Financial Functions Strengthening Act is entrusted to the RCC under a contract

O Made the following amount of capital participation, etc. under the Financial Functions Strengthening Act: (Units: cases, ¥100 million, rounded off)

	Amount of capital participation		Current balance	
Applicable Act	Number of financial institutions		Number of financial institutions	
Financial Functions Strengthening Act	30	6,840	26	4,725
For earthquake-affected special financial institutions	12	2,165	11	1,965

current balance is the balance as of the end of March 2022

O Implemented the following operations regarding the preferred shares and other capital-raising instruments for which the DICJ subscribed in order to implement capital participation << Number of entities which have been receiving capital participation: 26>>

(Management operation)

- $\bullet \ Exercised \ the \ rights \ (exercised \ voting \ rights \ and \ asked \ questions) \ at \ the \ ordinary \ meetings \ of \ holders \ of$ class shares and preferred investment securities investors
- Attended the follow-up hearings conducted by supervisory authorities in order to identify the status of management and other matters
- Exchanged opinions about the management status of earthquake-affected special financial institutions which received capital participation and other matters with the financial institutions and cooperative structured central financial institutions at the time of hearings about financial results
- Conducted periodic hearings about financial results, dividend policy, accumulation of surpluses and future repayment plans
- Received dividends (¥2.59 billion)

Evaluation	Future policy	Responsible unit
Deepened understanding on various countries' bank failure legislation through information sharing and exchange of views with relevant officials who participated in discussions at UNIDROIT  Expressed opinions useful for the discussions based on the DICJ's experience of failure resolution	O Continue to grasp international cooperation trends in discussions at UNIDROIT and actively participate in the discussions, expressing opinions based on the DICJ's experience of failure resolution	
O Appropriately conducted international research, etc. while taking account of developments at home and abroad	O Continue research and study activities while taking account of developments at home and abroad	Research and International Affairs Department: Research Division  Planning and Coordination Department: Research and Analysis Division
	O Regarding capital participation under the Financial Functions Strengthening Act (the deadline for application: March 31, 2026), continue to strive to take appropriate action, which includes special provisions attributable to the revision of the same law in relation to COVID-19 in close cooperation with relevant authorities	Resolution and Financial Revitalization Department: Capital Operation and Management Division
O Grasped the financial results and plans for future repayment of financial institutions which received capital participation through periodic hearings and other means, in addition to exercising the voting and other rights at the ordinary meetings of shareholders and other meetings  Also strove to grasp the actual status of earthquake-affected special financial institutions which received capital participation in an in-depth manner through exchanges of opinions about their business status and other matters with them and cooperative structured central financial institutions	O Implement appropriate management, including appropriately exercising voting and other rights at the ordinary meetings of shareholders and other meetings and identifying the business status of financial institutions which received capital participation through periodic hearings, etc.	

10. Finances

Task Main business performance (Disposal operation) • Upon requests for repaying from financial institutions, implemented disposal of preferred shares of FIDEA Holdings Co. Ltd. with a participation amount of \(\xi\)5.0 billion and preferred shares of the Fukuho Bank, Ltd. with a participation amount of ¥6.0 billion based on the "Immediate Guideline" (repayment of ¥5.647 billion by FIDEA Holdings Co. Ltd., repayment of ¥6.038 billion by the Fukuho Bank, Ltd.)) • At the time of implementation of disposals, convened meetings of the Divestment Examination Board for Preferred Shares and other Capital-Raising Instruments (twice) [Disposal amount (on a book value basis)] (Unit: ¥ billion, rounded off) Disposal amount (book value) FY Preferred shares, etc. Subordinated bonds, etc. Total FY2019 FY2020 FY2021 11.0 11.0 Cumulative total\* 191.5 26.0 217.5 (FY2004-2021) \*The cumulative total includes the disposal amount (book value) of capital participation (subordinated bonds, etc.) based on the Organizational Restructuring Act (the full amount of capital participation, which is \$6.0(ii) Appropriate O Implemented the following fund-grant operations based on the Financial Functions Strengthening Act implementation of fund-grant operations based on • Concluded fund-grant contracts with financial institutions, etc. that had received governmental the Financial authorization for plans to implement measures for strengthening the managerial base as follows (Unit: yen) Functions Strengthening Act Amount of funds planned to be Contracted financial institutions, Date of contract granted based on fund-grant contracts October 6, 2021 The Fukuho Bank, Ltd. 1,426,535,999 The Aomori Bank, Ltd./The March 30, 2022 3,000,000,000 Michinoku Bank, Ltd. 4,426,535,999 Total (Grant of funds) • In FY2021, the DICJ granted no fund [Amount of funds granted (actual)] (Unit: yen) Amount of Contracted Amount of Amount of Annual funds granted funds granted financial funds granted amount until the Total institutions, in the second in the first half (Total) previous fiscal etc. half year FY2021 (Total)

Evaluation	Future policy	Responsible unit
O Regarding disposal operations, strove to implement appropriate disposal based on the "Immediate Guideline"	O Regarding disposal operation, strive to make smooth disposal in line with the "Immediate Guideline"	
O Regarding contract conclusion, strove to ensure appropriate contract conclusion in close cooperation with relevant authorities	O Regarding contract conclusion, strives to ensure appropriate contract conclusion in close cooperation with relevant authorities	Resolution and Financial Revitalization Department: Capital Operation and Management Division
	O Strive to ensure appropriate grant of funds in close cooperation with relevant authorities	

II. Overview of the DICJ's Activities in FY2021

Task Main business performance 6. Operations Related to Support for Financial Operations [Steady implementation of purchase of specified difficult recovery claims] O In FY2021, decisions on purchase were made in a total of 11 cases, from the twenty-fourth purchase to the implementation of purchase, etc. of specified difficult recovery claims [Records of decisions on purchase of specified difficult recovery claims] Fiscal Year of Number of Total amount of Decisions on purchases Total value decision claims claims ¥77,035 ¥14.639 FY2019 Eighteenth, nineteenth and twentieth thousand thousand ¥335,371 ¥31,078 Twenty-first, twenty-second and twenty-FY2020 8 third thousand thousand Twenty-fourth, twenty-fifth and twenty-¥148,397 ¥65 FY2021 11 sixth thousand thousand At the time of the decision on the purchase for each time, the Committee for Screening Purchase of Specified Difficult Recovery Claims (a third-party committee including lawyers, real estate appraisers and other experts) deliberated on the appropriateness of purchasing the claims concerned as specified difficult recovery claims and on the purchase prices at meetings, and the Policy Board made its decision on the purchases in light of the Committee's opinions [Efforts to raise awareness about the program] O Held seminars concerning the program for purchase of specified difficult recovery claims at offices of bank-police liaison councils throughout Japan (on 16 occasions) to explain the outline and the operational status of the purchase program in order to raise awareness of the program among financial institutions, etc. and industry-by-industry explanatory meetings for regional banks, regional banks II (member banks of the Second Association of Regional Banks) and shinkin banks (nine meetings, including web meetings) In addition, responded to 45 questions and requests for consultation from 36 financial institutions, etc. The number of Number of inquiries and requests for consultation from financial institutions, etc. occasions explained FY Total (number of about the program at Inquiries concerning financial institutions, Inquiries concerning bank-police liaison the program specific cases councils etc.) FY2019 56 34 45 (28) 11 FY2020 32 35 (19) FY2021 16 40 45 (36)

(ii) Appropriate management of the	O Regarding the system for providing information on antisocial forces (hereinafter referred to as the "antisocial force information inquiry system"), under which information is provided in response to inquiries from
operation to provide	financial institutions, strove to ensure smooth operation by cooperating with the DICJ's system division and
information on	business operators involved in the operation and maintenance of the system
antisocial forces	
	O Strove to ensure appropriate implementation of inquiries from financial institutions based on the terms of

identifying the actual situation through on-site checks concerning the implementation of inquiries

O Proceeded with the development of the next-generation system in preparation for the expiry of the maintenance period for the current system in June 2023

usage, etc. by carefully responding to questions, etc. from financial institutions using this system and also by

Evaluation	Future policy	Responsible unit
O Steadily implemented purchases of specified difficult recovery claims based on the decisions made on the 11 cases in FY2021 When purchasing specified difficult recovery claims, followed the appropriate procedures, such as listening to the opinion of the Committee for Screening Purchase of Specified Difficult Recovery Claims	<ul> <li>Steadily conduct operations in cooperation with financial institutions and other relevant parties</li> <li>When purchasing specified difficult recovery claims, proceed with the appropriate purchase procedures, such as taking into consideration the opinions of the Committee for Screening Purchase of Specified Difficult Recovery Claims</li> </ul>	Financial Operations Assistance Department: Operations Planning Division
O Strove to ensure that the purchase program takes root by implementing awareness-raising activities and encouraged financial institutions to actively use the program	O Improve the operation of the program to purchase specified difficult recovery claims in collaboration with relevant authorities including the FSA and industry groups, and promote more active use of the program by financial institutions	
O Smoothly operated the antisocial force information inquiry system in collaboration with relevant parties	O Regarding the antisocial force information inquiry system, continue to promote collaboration among relevant parties and strive to ensure smooth operation	Financial Operations Assistance Department: Financial Information Management Division
O Strove to ensure implementation of inquiries according to the terms of usage, etc. by carefully responding to questions, etc. from financial institutions using the system and steadily conducting on-site checks	O Continue to steadily conduct on-site checks in order to make sure of implementation of inquiries by financial institutions using the system according to the terms of usage, etc.	Information System Department
O Appropriately proceeded with the development of the next-generation system	O Continue to strive to ensure smooth development of the next-generation system	

Г	Tools				Main businass naufaum					
	Task				Main business perform					
	(iii) Appropriate implementation of public notice operations under	O Handled a variety of inquinstitutions, gave public as required by law			victims of bank transfer fr scheduled, and disclosed th					ices
	the Criminal	[Status of posting of major p	public n	oti	ces]					
	Accounts Damage Recovery Act, and appropriate expenditure of	Public notices on the star procedures for expiry of clai deposits, etc.		$\Diamond$	Public notices on the sta procedures for the payme damage recovery bene	nt of	$\Rightarrow$	Public notices on to of procedures for to damage recover	he paymer	nt of
	money transferred	No. of public notices	24		No. of public notices	24		No. of public notice	es	24
	to the DICJ	No. of financial institutions	559		No. of financial institutions	430		No. of financial ins	titutions	427
		No. of deposit accounts 2	25,979		No. of deposit accounts	10,905		Amount of deposits	s, etc. ¥1,691 mi	illion
		Amount of deposits, etc.			Amount of deposits, etc.			Payments of benefi	ts to victin	ns
		¥2,488 n	nillion		¥2,004	million			¥1,471 mi	llion
		million from the money	efits to ded by the transfer	ope chil he o	dren of crime victims" and operator in FY2013 have coll to the DICJ under the Cris	"subsi intinued minal A	dies d, in	to groups supportir March 2022, provi unts Damage Recov	ng crime ded ¥220 very Act	
		O Conducted on-site inspections based on Article 36, paragraph (6) of the Criminal Accounts Damage Recovery Act								
			]	FY	2019 FY2020			FY2021		
		Financial institutions on which on-site inspections were conducted (Note)	1	17 i	nstitutions 6 instit	itions		40 institutions		
		Note: The number of institu	itions o	n tl	ne basis of the starting date	of on-s	ite ii	nspection		
		O Following FY2020, cond The number of institution 167 institutions			site verification related to to do to off-site verification (c			_	-	/ Act

Evaluation	Future policy	Responsible unit
O Implemented the public notice operations as scheduled and appropriately disclosed the status of implementation of public notices	O Appropriately and smoothly implement the public notice operations in order to contribute to the prompt recovery of property damage suffered by victims of bank transfer fraud	Financial Operations Assistance Department: Bank Transfer Fraud Recovery Division
		Inspection Department: Inspection Planning Division Evaluation Division Inspection Division I Inspection Division II
Appropriately managed money transferred from financial institutions to the DICJ and provided	O Regarding money transferred to the DICJ, strive to ensure appropriate expenditure	
funds for the "subsidies to groups supporting crime victims" project which is prescribed by the orders of the competent ministry	to ensure appropriate expenditure	
O Appropriately conducted on-site inspections of institutions which were deemed to be required to be subjected to on-site inspection based on Article 36, paragraph (6) of the Criminal Accounts Damage Recovery Act at the same time as an on-site inspection based on Article 137, paragraph (6) of the Deposit Insurance Act	O Appropriately conduct on-site inspections based on Article 36, paragraph (6) of the Criminal Accounts Damage Recovery Act	
<ul> <li>In off-site verification, identified financial institutions' procedures for public notices, etc., management preparedness, and handling of victims, among other matters, and encouraged appropriate actions in order to ensure prompt recovery of property damage suffered by victims</li> </ul>	O Strive to enhance the effectiveness of inspection in light of the results of off-site verification intensively conducted since the previous fiscal year in order to ensure that financial institutions appropriately implement procedures and operations so that the purpose of the Act, which is to contribute to prompt recovery of property damage suffered by victims, can be achieved	

Т	ask		Main business performa	nce		
mana opera	ementation of gement tions of	O Appropriately implemented manag for transfer from dormant deposits dormant deposits, etc. paid by fina	, etc. and payment of reimbu			
etc.	ant deposits,	O Provided grants funded by dorman Network for Public Interest Activity				
		[Status of money for transfer from do	rmant deposits, etc.]			
				FY2019	FY2020	FY2021
		Amount of money for transfer from dorn from financial institutions Number of dormant deposits, etc. concerdormant deposits, etc.	rning money for transfer from	¥145.7 billio 7,241,55		
		Amount of substitute money for dorman Number of dormant deposits, etc. concerdormant deposits, etc.	rning the substitute money for	¥4.6 billio 40,48	5 191,753	279,266
		Amount of reserves under Article 14 of Utilization Act set aside (Note)	the Dormant Deposits	¥7/0.6 billio	n ¥125.0 billion	¥170.7 billion
		Note: Reserves set aside for the paym deposits, etc. to former deposito		paying substit	cute money for d	lormant
		[Status of grants funded by dormant d	eposits, etc.]			
			Date of grants funded by dor deposits, etc.	mant Amo	ant of grants fund deposits, e	
		FY2019	September 2	7, 2019	1	¥2.1 billion
		FY2020 (first)	•	5, 2020		¥4.3 billion
		FY2020 (second)	December 2	-		
		FY2020 (third)	March 2	-	+	
		FY2021 (first) FY2021 (second)	March 2	9, 2021 5, 2022		¥4.7 billion ¥4.0 billion
		O Started on-site inspections based o September 2020		f the Dorman	t Deposits Utiliz	ation Act in
			FY2020	FY2021		
		Financial institutions on which on-site inspections were conducted (Note)	1 institution	8 instituti	ons	
		Note: The number of institutions on the	ne basis of the starting date of	f on-site inspe	ection	
7. Operation	ns under the A	ccount Registration Act and the Acco	ount Management Act			
Account I	s under the Registration ne Account ent Act	O Established the Number-Account L Bank Accounts Information Linkag 2021 and started preparations for ir Act and the Account Management	ge System Group at the Informplementation of the DICJ's	mation Syster	n Department in	September
		Under the Account Registration A for developing a system to enable relevant authorities, etc. (hereinafiengaged in coordination with relevant authorities)	account information liaison ter referred to as the "bank a	between the I	OICJ, financial in	nstitutions,
		Regarding the bank accounts inforto select a business operator to be development and a business operator and maintenance	entrusted with project mana	gement suppo	rt operations rela	ated to system

Evaluation	Future policy	Responsible unit
O Appropriately implemented the management operations of dormant deposits, etc., such as the collection of money for transfer from dormant deposits, etc. and provision of grants funded by dormant deposits, etc.	O Appropriately implement the management operations of dormant deposits, etc., such as collecting money transfer from dormant deposits, etc., providing grants funded by dormant deposits, etc., and setting aside reserves transfer from dormant deposits, etc.	Financial Operations Assistance Department:     Dormant Deposits Management Division  Information System Department  Inspection Department:     Inspection Planning Division     Evaluation Division     Inspection Division I Inspection Division II
○ Started conducting on-site inspections in full scale based on Article 44, paragraph (6) of the Dormant Deposits Utilization Act in FY2021	<ul> <li>Continue to implement appropriate on-site inspections while giving consideration to the effectiveness of on-site inspection</li> </ul>	
<ul> <li>Started preparations for appropriate implementation of operations under the Account Registration Act and the Account Management Act following the establishment of a new division</li> <li>Made steady progress in the development of preparedness for implementation of operations by creating opportunities for regular consultations with relevant authorities, etc. and by implementing verification, checks and information-sharing on basic matters as necessary</li> <li>Properly conducted a general competitive bidding process regarding the operations described on the left</li> </ul>	<ul> <li>Proceed with the development of the bank accounts information linkage system in preparation for the start of the DICJ's operations under the Account Registration Act and the Account Management Act</li> <li>Conduct a study on specific matters related to administrative procedures and the operation of the bank accounts information linkage system and engaged in coordination with financial institutions, relevant authorities, etc. in order to accurately and efficiently implement the DICJ's operations under the Account Registration Act and the Account Management Act</li> </ul>	Deposit Insurance Department Number-Account Linkage Planning Division Information System Department

	Task	Task Main business performance						
8	3. Study on the future of d	leposit insurance premium rates						
	Study on the future of deposit insurance premium rates	The Study Group on Deposit Insurance Premium Rates, which was set by the DICJ in July 2021, discussed the desirable framework for the Reserves and deposit insurance premium rates for FY2022 onward, from a medium- to long-term perspective  The report by the Group titled "Desirable Framework for Reserves and Insurance Premium Rates in Japan's Deposit Insurance System" was published in February 2022						
9	Development and Impr	ovement of Various Systems and Enhancer	nent of Information Security Measures					
	(i) Enhancement of IT governance, and development and improvement of various systems	Planning of System Development Measur development plans, and improved the DIO operation of information systems  O Developed and improved various systems development	development in FY2022-2024 in accordance with the Procedure for res, which prescribes the procedure for the formulation of system CJ's management procedure related to the development and s as follows in accordance with the three-year plan for system					
		Status of development and improvement of						
		System name  Failure resolution operation system	Status of development and improvement  Maintaining stable operation and implementing system improvement work according to the plan  Regarding the next-generation system, reviewing the test phase schedule and proceeding with development work following the extension of the usage period of the current system  Maintaining stable operation and implementing system improvement					
		Antisocial force information inquiry system  Dormant deposits management system	work according to the plan Implementing the development of the next generation system Maintaining stable operation and implementing system improvement work according to the plan Started preparations for the renewal of the current system					
		Bank accounts information linkage system	Started preparations for the development of a new system					
		LAN/WAN (common system)	Maintaining stable operation. Completed the renewal of the server according to the plan					
	(ii) Improving the level of information security	Conducted security risk assessment regaresult, response plans were developed at risk response measures     Commissioned an outside information s information systems connected to the In     Held e-learning-workshops concerning	on security at the DICJ, implemented the following measures: arding information and information systems held by the DICJ; as a nd improvements were made with respect to problems requiring ecurity service provider to conduct a vulnerability diagnosis of information security and an email training program to counter increase awareness of information security among executives and					
		of security, thereby ensuring the security In addition, conducted appropriate operat	information, stored under a safer environment with a higher level of the information ion based on the procedures for handling important information departments using the environment mentioned above					

Evaluation	Future policy	Responsible unit		
O The Study Group on Deposit Insurance Premium Rates discussed from a medium- to long-term perspective and summarized and published the report contributing to deliberations by the Policy Board meeting on deposit insurance premium rates	O Appropriately implement the assessment of situations including deposit trends and funding of Reserves at the Policy Board meeting held every fiscal year	Deposit Insurance Department Planning Division		
O Enhanced IT governance	O Continue to enhance IT governance	Information System Department		
O Strove to develop and improve various systems owned by the DICJ	O Strive to develop and improve various systems owned by the DICJ			
O Comprehensively grasped and evaluated risks related to information security at the DICJ by conducting risk assessment, vulnerability diagnosis, etc., and also improved the level of information security by effectively implementing necessary measures  In addition, through implementation of various training programs, exercises and other activities, strove to increase awareness of information security among executives and employees  O Strove to ensure appropriate management of highly confidential important information by using a safer environment with a higher level of security	<ul> <li>In light of response to the threat of cyberattacks, which have become sophisticated and complex, and the status of the study on promotion of telework and digital transformation (DX) at the DICJ, improve the level of information security by aptly and effectively implementing necessary measures</li></ul>	Planning and Coordination Department: Information Security Office Information System Department		

10. Strengthening of Finances, and Enhancement of Efficient Organizational Management

000	Public	tivities	
Operational Policy	Term Goals and	12. The Medium-	
	=		

or surengenering or r man			01	010111			•				
(i) Formulation and execution management of budgets that can be appropriately adapted to resolution of financial institution failures,	review improve FY2022 decline among	When compiling the FY2022 budget related to general administrative expenses, conducted a thorough review and revision, including close examination taking account of the rationalization and efficiency improvement of operations while recording temporary expenses necessary for management of operations in FY2022, resulting in an increase in non-personnel expenses compared with the previous fiscal year and a decline in personnel expenses due to the effects of recommendations from the National Personnel Authority, among other factors  In addition, continued to secure expenses necessary for failure resolution of financial institutions, etc.									
etc.	Financi	Following the establishment of the Fund-Grant System as a result of the partial amendment, etc. of the Financial Functions Strengthening Act, revised the FY2021 authorized budget in the Financial Functions Strengthening Account and took appropriate budgetary measures									
	FY2021 Accoun Followi FY2021	Following the enactment of the Account Registration Act and the Account Management Act, revised the FY2021 authorized budget, established the Information on Individual Deposit Accounts Liaison, etc. Account, and implemented appropriate budgetary measures Following the enactment of the Supplementary Budget for FY2021 (November 26, 2021), also revised the FY2021 authorized budget of the Information on Individual Deposit Accounts Liaison, etc. Account, and implemented appropriate budgetary measures									
	O Strove t	to execute	_		ly by close	ely examir	ning wheth	ner funds a	re really r	necessary	for
		to ensure the		•					•	- 1	ocurement
	liability financia there w	O For the financial results in FY2021, retained earnings increased for the whole of the DICJ; for example, liability reserves (reserves set aside as a fund source for insurance payout from the General Account and financial assistance at the time of a financial institution failure) increased in the General Account because there was no failure of a financial institution  [Increase/decrease in retained earnings (liability reserves for the General Account; reserves under Article 8 of the Act for the Dormant Deposits, etc. Management Account)/deficits in respective accounts]									
		General	Crisis Manage- ment	Financial Revital- ization	Early Strength- ening	Financial Functions Strength- ening	Damage Recovery Distribu- tion	Regional Economy Vitaliza- tion Corpora- tion	Revital- izing Earth- quake- Affected Business	Dormant Deposits, etc. Manage- ment	Information on Individual Deposit Accounts Liaison etc.
	End of FY2019	4,357.2	368.1	12.4	792.8	56.0	(64.5) (¥million)	(18.3) (¥million)	(4.1) (¥million)	(1.3)	-
	End of FY2020	4,725.8	367.7	34.8	793.0	35.5	, ,	(23.8) (¥million)	,	58.3	-
	End of FY2021	5,090.0	367.4	155.9	793.2	38.0	(23.2) (¥million)	(29.3) (¥million)		115.5	(5.1) (¥million)
	Increase/ Decrease (21-20)	364.1	(0.2)	121.1	0.1	2.4	16.6 (¥million)	(5.4) (¥million)	(0.5) (¥million)	57.1	(5.1) (¥million)
	which a	orporations are useful f r, and had	s for which for efficien	n problems nt budget i	s have bee mplement	en recogniz tation, abo	zed from to ut which t	he viewpo he DICJ e	int of econ xchanged	nomic effi opinions	ciency and with the

Main business performance

	Evaluation	Future policy	Responsible unit
	Under the FY2022 budget, held down an increase in the budget amount, excluding temporary expenses, by reviewing non-personnel and personnel expenses and compiled a budget that can appropriately deal with failure resolution of financial institutions, etc.	O Strengthen the financial management, streamline operations related to its finances and ensure budget preparation and execution management that can be appropriately adapted to failure resolution of financial institutions, etc.	Treasury Department: Budget and Accounting Division I Budget and Accounting Division I Budget and Accounting Division I Audit Department
	Through expense reduction efforts and efforts to ensure the transparency and competitiveness of the contract method, appropriately managed		
0	the budget execution  Liability reserves, which are set aside for insurance payout, etc., steadily increased		
	insurance payout, etc., security increased		
	Strove to increase consciousness about	O Strive to increase consciousness about	
	prevention of similar situations and about appropriate budget implementation by raising awareness about cases related to contract methods and procurement	appropriate budget implementation by more effectively raising awareness through cooperation and division of roles with the Auditor	

Task	Main business performance			
(ii) Appropriate determination of deposit insurance premium rates	Premium Rates (See 8.), s Reserves (liability reserve  (i) Introducing a ratio to achieve 0.7% of insur (ii) Making a projection of while taking into according of the COVID-19 pan premium rate (effective) (iii) Making the estimated	March 2022, in light of thared the following frams) and deposit insurance insured deposits as the feed deposits in the next loft the Reserves by setting ount such situations as the demic. Based on the above rate) to approximately Reserves as a benchmark of the following that the set of	the report by the Study Group nework as the Board's common	Reserves, with an aim to 031) te at approximately 2%, posit growth and the effectivering the deposit insurance.
	(iv) În addition to the asse Policy Board meeting meeting, etc., for insta mental change, include concerns over stabilit framework mentioned	essment of situations inc g held every fiscal year, a ance after five years. Me ling business difficulties y of the financial system I above in light of such a	consideration to financial instiluding deposit trends and fund conducting a detailed interim reanwhile, in the case of the occor failure of a financial institut, or extremely large growth in circumstances	ing of the Reserves at the eview at the Policy Board currence of a major environtion that could lead to deposits, considering the
	payment and settlement pu	urposes and that for gene	eral deposits, etc. in FY2022, of to FY2021), were determined	on the basis of the effective
	(down 0.021% poi	1		FY2021)
		Effective rate	Deposits for payment and settlement purposes (Note)	General deposits, etc. (Note
	FY2020	0.033%	0.045%	0.031%
	FY2021 FY2022	0.031% 0.015%	0.042% 0.021%	0.029% 0.014%

— and specified settlement obligations. "General deposits, etc." comprise deposits, etc. other than deposits for payment and settlement purposes, such as time deposits

Evaluation	Future policy	Responsible unit
O Appropriately determined the deposit insurance premium rates in light of the common understanding described on the left	O In light of the common understanding described on the left, appropriately determine the deposit insurance premium rates	Deposit Insurance Department: Planning Division

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**Deposit Insurance Corporation of Japan** Task Main business performance O Strove to conduct fund management with a focus on safety and liquidity while appropriately grasping the (iii) Fund management market trends amid the ongoing implementation of the Bank of Japan's monetary easing policy with focus on As a result, did not conduct new fund management operations, such as bond purchase safety and liquidity. and efficient fundraising taking O In fund-raising activities, issued DICJ bonds totaling ¥100.0 billion in the Financial Revitalization Account account of the funding the market environment, among other factors requirements the Damage Recovery Distribution Account previous fiscal year ordinary bidding processes cannot be implemented [Trends in the outstanding balance of funds raised]

and ¥180.0 billion in the Financial Functions Strengthening Account in consideration of fund demand and Moreover, borrowed funds from financial institutions in the Financial Functions Strengthening Account and In addition, in usual years, it was customary to strive to enhance dialogue through such measures as holding explanatory meetings regarding fund-raising for bidders of borrowings and making visits to bidders of both borrowings and DICJ bonds with the aim of further facilitating fund-raising In FY2021, in light of the effects of the COVID-19 pandemic, avoided face-to-face meetings and responded to questions after sending explanatory documents to all bidders of borrowings, as was the case in the In addition, strove to enhance dialogue through measures such as collecting information from and exchanging opinions with major fund providers via telephone or other means Developed a system to implement uncollateralized call borrowing as an alternative measure in cases where

(Unit: ¥billion)

	FY2019	FY2020	FY2021
Balance of funding	1,963.4	1,923.2	1,505.7
Balance of bonds	1,870.0	1,850.0	1,480.0
(annual issuance)	(570.0)	(580.0)	(280.0)
(annual issuance)	(570.0)	(580.0)	(280.0)

(iv) Appropriate and efficient management of organization and personnel corresponding to the operational policy and changes in the surrounding

environment

- [Organization and personnel]
- D Based on a rationalization plan in accordance with the government's rationalization policy on authorized strength of personnel, reduced the authorized number of personnel by eight
- O Secured staff members (an additional 20 members) for operations related to the linkage of personal identification numbers to deposit and savings accounts that are implemented by the DICJ as part of the digital government plan being promoted by the government
- O In addition, secured the necessary authorized number of personnel and took measures such as flexible staff allocation in order to maintain and strengthen capabilities related to the DICJ's operations, including failure resolution of financial institutions

## 11. Collaboration with Affiliated Companies

to the RCC, and collaboration with the RCC concerning operations of collecting claims against antisocial forces

- (i) Guidance and advice O Held hearings on the status of customer protection, compliance with laws and regulations, etc., and provided guidance and advice on business operation improvement at liaison council meetings concerning business operation improvement, etc.
  - In addition, collaborated with the RCC by having the DICJ's officials participate in the Compliance Committee of the RCC as committee members
  - O Regarding the use of the RCC's servicer function, collaborated with the RCC in order to ensure appropriate management of the program, for example by attending meetings of the Accreditation Advisory Committee, which was established at the RCC in order to secure the appropriateness of judgment concerning equivalence to claims against antisocial forces, and by expressing opinions as a committee member, in order to implement measures to promote initiatives to sever relationships with antisocial forces
  - O Provided advice, etc. concerning measures to secure staff, cash management, etc. through close exchanges of information with the RCC

Evaluation	Future policy	Responsible unit
<ul> <li>Appropriately conducted fund management with a focus on safety and liquidity</li> <li>In fund-raising activities, raised funds in an appropriate and efficient manner by taking into account the funding requirements</li> </ul>	<ul> <li>Considering the severe fund management environment, appropriately manage funds while continuing to focus on safety and liquidity</li> <li>Raise funds in an efficient manner in light of the funding requirements</li> </ul>	Treasury Department: Finance Division I
Arranged the appropriate organization within the authorized strength in order to manage various operations based on the operational policy	O Strive to conduct accurate and efficient management of the organization and personnel in accordance with the operational policy and in response to changes in the surrounding environment	Planning and Coordination Department: Personnel Division Administration Division
O Promoted collaboration with the RCC in addition to providing necessary guidance and advice so as to ensure appropriate management of operations by the RCC	<ul> <li>Follow up on the status of customer protection and compliance with laws and regulations by the RCC and provide necessary guidance and advice so as to ensure appropriate management of operations</li> <li>Regarding the use of the RCC's servicer function, strive to collaborate so as to ensure appropriate management of operations</li> </ul>	Planning and Coordination Department: Subsidiary Administration Division  Treasury Department: Finance Division I  Resolution and Financial Revitalization Department: Planning and Coordination Division  Special Investigation Department: Investigation and Planning Division  Financial Operations Assistance Department: Operations Planning Division  Osaka Operation Department:

Administration, Policy Planning and Coordination Division

II. Overview of the DICJ's Activities in FY2021

Task	Main business performance
(ii) Cooperation with the Regional Economy Vitalization Corporation of Japan and the Corporation for Revitalizing Earthquake- Affected Business	O Received explanations of operations from both corporations and confirmed their contents
(iii) Appropriate exercise of voting rights as a shareholder	O Regarding the exercise of voting rights at ordinary general shareholders' meetings of affiliated companies, exercised voting rights as a shareholder based on explanations received from each of the companies concerning their budgets, settlement of accounts, etc.
12. Establishment of a Fra	mework for Business Continuity during Disasters
(i) Development of a framework for business continuity intended to smoothly implement failure resolution operations, etc.	<ul> <li>O In light of "the DICJ Emergency Action Plan", developed a system to implement the necessary response operations and operations related to failure resolution and provided mobile PCs for BCP purpose to personnel prepared to be convened in emergencies and installed portable power sources at relevant divisions, offices, etc.         In addition, in response to the COVID-19 pandemic, continued efforts to develop the framework for business continuity, such as further promoting telework, in order to ensure business continuity while reducing infection risk for executives and employees due to commuting     </li> <li>O Strove to maintain the back-up preparedness of facilities so that failure resolution can be smoothly implemented during disasters and to develop the framework for business continuity in order to smoothly implement failure resolution operations by checking the disaster-time system switching procedures, etc.     </li> </ul>
(ii) Development of a robust framework for business continuity through business continuity training related to the settlement of funds and other measures	<ul> <li>O In order to enable smooth transfer of the settlement of funds and other operations, which shall be continued as priority operations during disasters from the Treasury Department to the Osaka Operation Department, they consulted with each other and checked the framework</li> <li>O Conducted training to check the operation of the Bank of Japan Financial Network System (BOJ-NET) in preparation for a large-scale disaster, and conducted training and seminars related to continuity of operations such as settlement of funds</li> </ul>

Evaluation	Future policy	Responsible unit
O Cooperated on the appropriate and efficient management of operations of both corporations	O Cooperated on the appropriate and efficient implementation of the operations of both corporations	Planning and Coordination Department: Subsidiary Administration Division
O Appropriately exercised voting rights as a shareholder	O Appropriately exercise voting rights as a shareholder while paying attention to such points as whether affiliated companies are conducting operations in line with the purposes of laws and regulations	Planning and Coordination Department: Subsidiary Administration Division
O Believe that the DICJ mostly developed the framework for business continuity during disasters, etc. by FY2021	O Constantly revise the BCP framework in accordance with changes in the external environment and strive to ensure the effectiveness of preparedness for emergencies (e.g., examination and review of administrative workflow)	Planning and Coordination Department: Planning and Coordination Division  Resolution and Financial Revitalization Department: Resolution and Receivership Division  Deposit Insurance Department: Planning Division  Information System Department
O Strengthened disaster time response capabilities by checking the framework and conducting training and seminars on an ongoing basis so as to enable smooth transfer of the settlement of funds and other operations from the Treasury Department to the Osaka Operation Department during disasters	O Continue to develop a robust framework for business continuity by conducting business continuity training on an ongoing basis in cooperation with relevant organizations so that operations related to the settlement of funds, etc. can be appropriately implemented during disasters	Planning and Coordination Department: Planning and Coordination Division  Treasury Department: Financial Planning and Coordination Division Finance Division I Finance Division II  Osaka Operation Department: Administration, Policy Planning and Coordination Division

Task	Main business performance
13 Enhancement of Provi	sion of Information to Denositors and Relevant Parties in and outside Ianan

## (i) Implementation of

easy-to-understand PR activities and development of an environment that facilitates two-way exchanges of information with

[Implementation of easy-to-understand PR activities for depositors, etc.]

O Made efforts to actively provide information, including posting of new information in a timely manner while preparing the DICJ website for better web accessibility

	FY2019	FY2020	FY2021
The number of visitors to the DICJ website	577,202 persons	743,236 persons	662,371 persons

- financial institutions, O Distributed a brochure called "Understanding the Deposit Insurance System with Cartoons," etc. for depositors and distributed it to financial institutions and consumer centers nationwide in order to raise public awareness about the deposit insurance system, etc.
  - O Strove to disclose information through such measures as compiling and publishing an administrative cost statement, including consolidated financial statements that cover subsidiaries in addition to financial statements and other documents prescribed by the Deposit Insurance Act and other laws and regulations
  - [Development of an environment that enables bilateral exchanges of information with financial institutions, etc.] In order to identify any problems in the implementation of on-site inspections and to identify requests to the DICJ, implemented inspection monitoring by means of a questionnaire survey

    Strove to collect opinions and requests related to the burden of inspection due to the impacts of the COVID-19 pandemic, etc. and the newly introduced remote method in particular
  - O Used a cloud service to provide financial institutions with information related to insurance premiums, failure resolution, training, program to purchase specified difficult recovery claims, management operations of dormant deposits, etc. and Fund-Grant System

	FY2019	FY2020	FY2021
Number of new information items provided through the cloud service	24	16	12

(ii) Dissemination of information to relevant parties overseas with respect to Japan's deposit insurance system and the

DICJ's activities

- O Prepared and distributed to relevant organizations in and outside Japan "ANNUAL REPORT 2020/2021," the English version of the FY2020 annual report of the DICJ, in order to disseminate information concerning Japan's deposit insurance system and the DICJ's activities internationally and also used it to explain the DICJ's activities at seminars and other events held for foreign deposit insurance organizations
- O Published articles in English on the DICJ website, thereby continuing efforts to enhance the dissemination of information in English

14. Invigoration of Organization, Personnel Training and Enhancement of Compliance Preparedness

Evaluation	Future policy	Responsible unit
Contributed to deepening depositors' and others' understanding of the deposit insurance system and the DICJ's roles and operations through the dissemination of information via the DICJ website and distribution of brochures Regarding the website, developed contents for better web accessibility  Disclosed information in an easy-to-understand manner with respect to the financial conditions of the entire DICJ, including subsidiaries  Strove to identify requests, etc. of financial institutions, and engaged in bilateral exchanges of information with them through inspection monitoring  Strove to provide information to financial institutions through a cloud service	O Implement PR activities that are easy to understand for depositors, etc., promote the development of an environment that facilitates interactive exchanges of information with financial institutions, etc. and enhance and improve the DICJ's efforts while listening to the opinions of relevant parties at every available opportunity Regarding the website, further improve web accessibility and promote adaptation to the diversification of the utilization environments and methods of utilization	Planning and Coordination Department: Public Relations and Information Management Office Administration and Coordination Division  Treasury Department: Budget and Accounting Division I  Inspection Department: Inspection Planning Division
O Provided necessary information to relevant parties in and outside Japan	O Continue efforts to provide information in a timely manner by using the English version of the annual report at international conferences, technical cooperation seminars and other events and by conducting public relations activities using the English version of the website	Research and International Affairs Department: Planning and Administration Division

Division

All departments

Planning and Coordination

Personnel Division

Department

Task (i) Further invigoration of the organization and personnel training intended to enable timely and appropriate response to the changing environment

Main business performance

[Measures to invigorate the organization] O Strove to enhance the knowledge of executives and employees so that the DICJ can respond to the progress in digital transformation (DX) at financial institutions, etc., including the arrival of new business models for financial services using digital technology

In addition, conducted a study and made improvements on the future of working styles, such as telework, and the workplace environment and on operational efficiency and made improvements in order to invigorate the organization. Specifically, the following measures were implemented

- Had executives and employees attend seminars concerning the DX initiative at financial institutions and collected example cases of DX initiatives at deposit insurance organizations in other countries
- Held three training sessions for all executives and employees and six workshops, including reporting meetings, for employees in order to ensure that individual employees sufficiently understand and become aware of DX and that a study on DX can be conducted based on objectives shared institution-wide
- · Determined the division and office responsible for responding to opinions and requests collected through workshops, which conducted a study on how to respond and started responding to those opinions and requests that can be addressed
- Held an explanatory meeting to deepen employees' understanding and awareness of Robotic Process
- Identified the DICJ's operations that are well suited to RPA in light of the explanatory meeting

[Measures to promote personnel training]

Devoted efforts to personnel training, including a common training program for all staff members and training programs individually tailored for various positions, aimed at providing staff members with basic

(ii) Raising compliance awareness among executives and staff members

O Took the following measures in order to raise compliance awareness among executives and staff members and ensure that appropriate actions further take hold

- Distributed an online message from the Governor to executives and staff members
- Conducted compliance training (a training program tailored to the various positions for all staff members and department-by-department training programs tailored to the characteristics of operations)
- · Held liaison meetings of compliance managers to raise awareness about and confirm the duties of the compliance managers of departments and other relevant matters
- Distributed email magazines regarding compliance
- Held a Compliance Committee meeting
- · Revised various internal rules

Evaluation	Future policy	Responsible unit
Strove to improve executives' and employees' knowledge concerning DX by holding various	O Continue to strive to ensure that the DICJ can respond to the progress in DX initiatives at	Planning and Coordination Department: Planning and Coordination

O Found through workshops that many employees	0
are aware of the challenges related to	
communications among executives and	
employees and the telework environment	

training sessions and explanatory meetings

Fostered consciousness of the need to

invigorate the organization

- Deepened employees' understanding and
- financial institutions, etc. by improving executives' and employees' knowledge concerning DX
- O Strive to further invigorate the organization, for
- awareness of RPA
- example by fostering mutual trust and a sense of unity among executives and employees in view of the challenges recognized with respect to working styles and the workplace environment in the current fiscal year and by developing a comfortable working environment

O Promote personnel training in order to ensure

timely and appropriate response to changes in

- O Consider introducing RPA for suitable operations
- O Promoted personnel training by giving careful consideration to the contents and methods of

information in accordance with social changes,

such as legal amendments

- the surrounding environment All departments O Implement training programs, etc. in order to raise compliance awareness among executives and staff members and to ensure that
- O Strove to raise compliance awareness among Legal Affairs Department executives and staff members by implementing training programs tailored to the various positions of executives and staff members and appropriate actions further take hold by conducting meticulous enlightenment activities, including disseminating useful

3. Pursuit of Liability

6.Fund-Grant System

10. Financ